

Terms and Conditions

For your reference, followings are the summary of the Terms and Conditions written in Japanese ("Summary"). If there is a discrepancy between the Japanese sentence and the term of this Summary, the Japanese version shall prevail.

CHAPTER 1 GENERAL RULES

Application of the Terms and Conditions

Article 1 Under these Terms and Conditions and the Bylaw of these Terms and Conditions prescribed pursuant to Article 39 (hereinafter referred to collectively as "Terms and Conditions, etc."), the Company shall rent a recreational vehicle (hereinafter referred to as "RV") to the Renter, and the Renter shall rent such RV from the Company upon understanding and agreeing to the Terms and Conditions, etc. If the Renter designates a driver who is not the Renter pursuant to Article 8.3, the Renter shall make known the provisions in the Terms and Conditions, etc. which relate to such driver and cause such driver to comply with such provisions. Particulars not provided in the Terms and Conditions, etc. shall be construed in accordance with the Bylaw provided in laws, regulations and general customs.

2. The Company may enter into any special contract, provided that it is not contrary to the purport of the Terms and Conditions, etc., the laws, the administrative notices and general customs. In the event special contracts are entered into, such special contracts shall prevail over the Terms and Conditions, etc.

SCHAPTER 2 RESERVATIONS

Reservation Application

Article 2 Provided that the Renter agrees to the Terms and Conditions and the price list, etc. as set forth separately, the Renter can, upon renting the RV, by the method provided separately, make reservations by specifying in advance the type of the RV, renter's name, renter's address · renter's phone number, renter's e-mail, number of passenger, the commencement date and time of rental, the renting place, the period of rental, the returning place, use or non-use of a child seat or other accessories, and other rental conditions (hereinafter referred to as "Rental Conditions").

2. Upon receipt of the reservation from the Renter, the Company shall comply, in principle, with such reservation to the extent that the RV is available for such rental within the vehicles in possession of the Company. In such case, the Renter shall pay a separately stipulated reservation deposit unless the Company agrees otherwise.

Change of Reservation

Article 3 In the event that the Renter desires to change any of the Rental Conditions as described under the paragraph 1 of the preceding article, the Renter must obtain the consent of the Company in advance.

Cancellations of the Reservations, etc.

Article 4 The Renter can cancel the reservation by the method provided separately.

2. The reservation shall be deemed to have been cancelled when the Renter does not commence the process of executing a rental agreement for renting a RV (hereinafter referred to as "Rental Agreement") within one hour from the reserved commencement time of rental due to its own cause.
3. In the event of the preceding 2 paragraphs, the Renter shall pay a cancellation fee to the Company as separately stipulated. Upon receipt of the cancellation fee, the Company shall return to the Renter the reservation deposit received.
4. If the Company cancels the reservation or does not execute the Rental Agreement due to its own cause, the Company shall return to the Renter the reservation deposit received.
5. If the Rental Agreement of the anticipated RV is not executed as a result of any occurrence of an accident, theft, non-return, a recall or any other event which is not attributable to the Renter or the Company, the reservation shall be deemed to have been cancelled. In such case, the Company shall return to the Renter the reservation deposit received.
6. If the Renter cancels its reservation due to the weather condition (such as Typhoon, snowfall etc.), the Renter shall pay a cancellation fee to the Company as separately stipulated.

Substitute for the RV

Article 5 If the Company is unable to rent a vehicle of the same class that the Renter has reserved, the Company may offer to rent a vehicle of a different class (hereinafter referred to as "Substitute RV").

2. If the Renter accepts the offer as provided in the preceding paragraph, the Company shall rent the Substitute RV under the same Rental Conditions offered at the time of reservation other than the type of the RV. If the rental charge for the Substitute RV is higher than that of the vehicle class as reserved, the rental charge for the reserved vehicle type shall apply, and if the rental charge for the Substitute RV is lower than that of the vehicle type as reserved, the rental charge for the vehicle type of the Substitute RV shall apply.
3. The Renter may refuse to accept the offer for the Substitute RV made in accordance with this Article 1 and cancel the reservation.

4. In the case of the preceding paragraph, if the reason for the Company's failure to rent the RV is attributable to the Company, the cancellation shall be treated as a cancellation pursuant to Article 4.4, and the Company shall return to the Renter the reservation deposit received.

5. In the case of this Article 3, if the reason for the Company's failure to rent the RV is not attributable to the Company, the cancellation shall be treated as a cancellation pursuant to Article 4.5, and the Company shall return to the Renter the reservation deposit received.

Exemption

Article 6 Except as otherwise stated in Articles 4 and 5, the Company and the Renter shall make no claims whatsoever against each other with respect to the cancellation of reservations or the non-execution of the Rental Agreement.

Agency for Reservations

Article 7 The Renter may make reservations through travel agents, business partners, etc. (hereinafter referred to as "Agent") who handle reservation services on behalf of the Company.

2. The Renter who has made reservations through the Agent as described under the preceding paragraph may apply for change or cancellation of such reservations only through the said Agent.

CHAPTER 3 RENTALS

Conclusion of the Rental Agreement

Article 8 The Renter shall specify the Rental Conditions as set forth in Article 2.1, and the Company shall specify the vehicle renting conditions as set forth in these Terms and Conditions, the price list, etc. before entering into the Rental Agreement, except where there is no vehicle available for the Company to rent or where the Renter or the Driver of the RV falls under any of the provisions of Article 9.1 or 9.2.

2. Upon the execution of the Rental Agreement, the Renter shall pay to the Company the rental charge as set forth in Article 11.1.

3. Based on the Basic Instructions issued by the governing agency (※1), the Company requires the Renter at the time of the execution of the Rental Agreement to present to the Company the driver's license, and may also require a photocopy of the driver's license of the driver(s) designated by the Renter (hereinafter referred as the "Driver") in order for the Company to make an entry of the name and address of the driver and type and number of the driver's license (※2) of the driver in the rental transaction register (original rental sheet) and in the RV certificate in accordance with the provisions of Article 14.1 as well. In such case, if the Renter is the Driver, the Renter shall present to the Company the driver's

license of the Renter's and a photocopy thereof, and if the Driver is not the Renter, the Driver shall present to the Company the driver's license of the Driver's and a photocopy thereof.

(*1) The Basic Instructions issued by the governing agency refers to Articles 2(10) and 2(11) of "The Basic Instruction concerning RV" issued by the Director of Automobile Bureau, the Ministry of Land, Infrastructure and Transport on June 13, 1995 as Ji-Ryo No.138.

(*2) The driver's license means a driver's license as stipulated by Form 14 of Article 19 of the Execution Rules for the Road Traffic Law out of the driver's licenses provided in Article 92 of the Road Traffic Law. Additionally, international driving permit or foreign driver's license as stipulated under Article 107.2 of the Road Traffic Law, shall be deemed as quasi-driver's license.

4. Upon execution of the Rental Agreement, the Company may ask the Renter and the Driver to present to the Company other documents for identification in addition to the driver's license, and the Company may make photocopies of such documents.

5. Upon execution of the Rental Agreement, the Company will ask the Renter and the Driver to report the mobile phone number or other means of contact so as to communicate with the Renter and the Driver during the rental period.

6. Upon execution of the Rental Agreement, the Company may require Renter to make payment by way of credit card or cash or designate other methods of payment.

Refusal to conclude the Rental Agreement

Article 9 In the event that the Renter or the Driver falls under any of the provisions set forth below, the Rental Agreement shall not be executed.

(1) If the driver's license required to operate the RV is not presented to the Company, or if the Renter or the Driver does not consent to the submitting of a copy of the driver's license of such Driver even though the Company has made a request thereof.

(2) If the Renter or the Driver is deemed to be under the influence of alcohol.

(3) If the Renter or the Driver presents toxic symptoms due to narcotics, stimulant drugs, thinner, etc.

(4) If the Renter or the Driver intends to accompany children under the age of 6 notwithstanding the fact the Renter or the Driver fails to install a child seat in the RV.

(5) If the Company determines that the Renter or the Driver is a member of a crime syndicate or a crime syndicate-related organization, or associated therewith, or a member of other antisocial organizations.

(6) If the Driver is under the age of 26 years old or with driver's license that has been valid for less than one year. Or the Company decided the Driver's is not confident about the driving skills of the Driver even a driver's license has been valid more than a year.

2. In the event that the Renter or the Driver falls under any of the provisions set forth below, the Company shall reserve the right to refuse to execute the Rental Agreement.

(1) If the Driver designated at the time of reservation differs from the Driver at the time of the execution of the Rental Agreement.

(2) If the Renter or the Driver has defaulted on the payment of rental charges or other payments owed to the Company with respect to past rentals.

(3) If the Renter or the Driver acted in contravention of Article 17 with respect to past rentals.

(4) If the Renter or the Driver committed any of the acts provided in Article 18.6 or Article 25.1 with respect to past rentals (including rentals from other car rental companies).

(5) If the Renter or the Driver had automobile insurance coverage refused with respect to past rentals due to any violation of the terms and conditions for rental or the insurance policies.

(6) If the Renter or the Driver used any violent acts or statements or demanded any burden exceeding a reasonable range against employees or other related parties of the Company in relation to a transaction with the Company.

(7) If the Renter or the Driver damaged the credit of the Company or interfered with the business of the Company by spreading false information, or by use of fraudulent means or force.

(8) If the Renter or the Driver does not meet any conditions as separately prescribed.

(9) If the Company otherwise determines inappropriate.

3. If a reservation already exists with the Renter in case of the preceding two paragraphs, the reservation shall be deemed to have been cancelled, and if the Renter had paid the cancellation fee, the Company shall return to the Renter the reservation deposit received.

Completion of the Rental Agreement, etc.

Article 10 The Rental Agreement shall be completed when the Renter pays the rental charge to the Company and the Company delivers the RV to the Renter. In such case, the reservation deposit received shall be allotted as part of the rental charge.

2. The delivery as described under the preceding paragraph shall take place at the commencement date and time of rental as specified in Article 2.1 and at the renting place as specified in Article 2.1.

Rental Charge

Article 11 The Rental Charge shall mean the total of the following amounts, and the Company shall specify each amount as well as the basis for calculation in the price list:

(1) Basic rental charge (2) Collision Damage Waiver (3) Fuel charge (5) Delivery/Collection charge (6) drop-off charge (7) other charges.

2. The basic rental charge shall be in accordance with the rental price which the Company is filed with the Director of the Land Transport Office of District Bureau of Transport and implemented at the time of rental.

3. If the rental charge is changed after the reservation has been made in accordance with Article 2, the applicable rental charge shall be the lower of the rental charge as of the time of reservation and the rental charge as of the time of rental.

4. The rental charge shall be set forth in the by-laws.

Changes in Renting Conditions

Article 12 If the Renter desires to change the Rental Conditions as set forth in Article 8.1 after the execution of the Rental Agreement, the Renter must obtain the prior consent of the Company.

2. The Company may not consent to a change to the Rental Conditions as described under the precedent paragraph if such change interferes with the Company's renting operations.

Inspection/Maintenance and Confirmation

Article 13 The Company shall rent the RV after conducting necessary periodic inspection and maintenance as stipulated in Article 48 of the Road Transport Vehicle Law (Periodic Inspection and Maintenance).

2. The Company shall conduct necessary inspection and maintenance as stipulated in Article 47.2 of the Road Transport Vehicle Law (Daily Inspection and Maintenance).

3. The Renter or the Driver shall confirm that the RV has been duly inspected and maintained under the preceding two paragraphs and that the RV is free from defects by inspection of the exterior and the accessories of the RV, and also that the RV otherwise meets the Rental Conditions.

4. In the event that any defects are detected in the RV upon the checkup under the precedent paragraph, the Company shall immediately perform necessary repairs, maintenance, etc.

Issuance and Carrying of the RV Certificate, etc.

Article 14 At the time of delivery of the RV, the Company shall issue to the Renter a designated certificate of RV in written form (including in electromagnetic form such as email) stating the matters set forth by the Director-General of the District Transport Bureau.

2. The Renter or the Driver must carry (including carrying by way of electromagnetic record) the RV certificate issued in accordance with Article 14.1 while using the RV.
3. The Renter or the Driver shall immediately notify the Company if the RV or the Driver loses the RV certificate.

CHAPTER 4 USE

Managerial Responsibilities, etc.

Article 15 The Renter or the Driver shall observe the duties with the care of a good custodian in operating and maintaining the RV during the period from the delivery until the return of the RV to the Company (hereinafter referred to as "during the period of use of the RV").

2. If the Renter or the Driver uses express highways and other toll roads, toll parking or other paid services during the period of use of the RV, the Renter or the Driver shall pay usage fees, etc. to the providers of such paid services on their own responsibility.
3. In the event the Company is requested by the provider of the paid services in the preceding paragraph to disclose personal information of the Renter at such time by specifying the automobile registration number of the RV and the time and date for reasons such as non-payment of usage fees, etc., the Renter shall consent to the provision of the Renter's personal information to such requester.

Daily Inspections and Maintenance

Article 16 During the period of use of the RV, the Renter or the Driver must conduct necessary daily inspection and maintenance of the RV before use as set forth in Article 47.2 of the Road Transport Vehicle Law (Daily Inspection and Maintenance).

Prohibited Acts

Article 17 The Renter or the Driver shall be prohibited from any of the following acts during the period of use of the RV.

- (1) To use the RV for transportation business utilizing automobiles or purposes similar thereto without obtaining the consent of the Company or the permission as required by the Road Transport Law.
- (2) To use the RV for purposes other than those specified, or to let a third party other than the Driver specified on the RV certificate under Article 8.3 or a person whom the Company approves drive the RV.

- (3) To sublet the RV or to deposit it for security or any other acts which would infringe on the rights reserved by the Company.
- (4) To falsify or alter the automobile registration number plate or license number plate of the RV, or to change the original form of the RV by rebuilding, redesigning, etc. the RV.
- (5) To use the RV for any kind of test or competition, or for towing or pushing any other vehicle without obtaining the consent of the Company.
- (6) To use the RV in violation of laws and regulations or against public order and standards of decency.
- (7) To purchase damage insurance for the RV without obtaining the consent of the Company.
- (8) To bring the RV out of Japan.
- (9) To otherwise act in violation of the Rental Conditions of Article 8.1.

Measures in Case of Illegal Parking, Etc.

Article 18 If the Renter or the Driver parks the RV in violation of the Road Traffic Law during the period of use of the RV, the Renter or the Driver shall appear at the police station with jurisdiction over such district and immediately pay violation fine for the illegal parking, as well as the charges of towage, storage, pick-up and others in connection with such illegal parking.

2. In the event that police notifies the Company of the Renter's or the Driver's illegal parking of the RV, the Company shall contact the Renter or the Driver and instruct the Renter or the Driver to move or to collect the RV promptly and also to appear at the relevant police station at the expiration of the rental period or by the specific time instructed by the Company for completion of the legally required procedure, and the Renter or the Driver shall comply. If the police tow the RV, the Company may itself collect the RV from the police at its discretion.

3. After giving instructions to the Renter or the Driver in accordance with the preceding paragraph, the Company shall inquire into the status of the legally required procedure at its discretion by checking the traffic violation notice, payment notice, the receipt of a penalty, etc., and if the required procedure is not complete, the Company shall continue to give instructions in accordance with the preceding paragraph to the Renter or the Driver until the procedure is completed. Furthermore, the Company shall require the Renter or the Driver to sign a specific document (hereinafter referred to as "Acknowledgement Letter") to the effect that the Renter or the Driver admits having illegally parked the RV, that the Renter or the Driver shall report to the police station and that the Renter or the Driver shall act in

compliance with the related laws and regulations, and the Renter or the Driver shall comply accordingly.

4. If the Company deems necessary, the Company may cooperate with police in pursuit of the responsibility of the Renter or the Driver in connection with the illegal parking, taking such action as submitting to the police documents containing personal information including the Acknowledgement Letter or the RV certificate. The Company may also take necessary legal measures such as submitting to Public Safety Commission documents containing personal information, including, but not limited to, a letter of explanation, the Acknowledgement Letter, the RV certificate, and other documents set forth in Article 51.4.(6) of the Road Traffic Law and reporting the factual aspects of the illegal parking. The Renter or the Driver shall consent to such actions the Company may take.

5. In the event that the Company receives an order for payment of a violation fine for illegal parking in accordance with Article 51.4.(1) of the Road Traffic Law and pays such violation fine for illegal parking on behalf of the Renter or Driver, or the Company pays any expenses for searching the Renter or the Driver or for the collection of the RV, the Company will claim the following amounts (hereinafter referred to as "Illegal Parking Related Expenses") against the Renter. In such case, the Renter shall pay the Illegal Parking Related Expenses to the Company on or before the due date designated by the Company.

(1) Amount equaling the violation fine for illegal parking.

(2) Penalty for illegal parking separately specified by the Company.

(3) Expenses for searching the Renter or the Driver or for towing, storing, collecting, etc. of the RV.

6. Either in the event that the Company receives an order for payment of a violation fine for illegal parking in accordance with the preceding paragraph or the Renter fails to make payment of the amount provided in the preceding paragraph to the Company on or before the due date designated by the Company in accordance with such provision, the Company shall take measures such as registering the name, birthdate, driver's license number, etc. of the Renter on the information management system of the All Japan Rent-A-Car Association (hereinafter referred to as "All Japan Rent-A-Car System"), and the Renter shall consent to such measures.

7. If the Renter or the Driver is required to pay the penalty, etc. for illegal parking pursuant to the provisions of this Article paragraph 1, and such Renter or Driver does not comply with the Company's instructions to complete the necessary procedure in accordance with this Article paragraph 2 or the Company's request to sign the Acknowledgement Letter in

accordance with this Article paragraph 3, the Company may require that the Renter pay an illegal parking fine separately prescribed by the Company (hereinafter referred to as “Illegal Parking Fine” in the following paragraph) to be allotted to the violation fine for illegal parking and the penalty for illegal parking set forth in this Article paragraph 5.

8. Notwithstanding the provisions of this Article paragraph 6, if the Company receives the entire amount of the Illegal Parking Charge and the expense provided in this Article paragraph 5, item (3) from the Renter, the Company shall not take measures such as registration on the All Japan Rent-A-Car System as provided in this Article paragraph 6, and shall delete any data already registered on the All Japan Rent-A-Car System.

9. If the Renter has paid to the Company the entire amount required by the Company in accordance with this Article paragraph 5, and the order for the payment of the violation fine for illegal parking is rescinded and the Company is refunded the violation fine for illegal parking due to subsequent payment of the penalty for such illegal parking by the Renter or the Driver, filing of prosecution, etc., the Company shall return to the Renter the amount equaling the violation fine for illegal parking out of the Illegal Parking Related Expenses already received. The same shall apply if the Company has received the Illegal Parking Fine in accordance with this Article paragraph 7.

10. If registration is made on the All Japan Rent-A-Car System in accordance with this Article paragraph 6, and the order for the payment of the violation fine for illegal parking is rescinded due to payment of the penalty, etc. or the entire amount required by the Company in accordance with this Article paragraph 5 is paid to the Company, the Company shall delete any data registered on the All Japan Rent-A-Car System.

GPS System

Article 19 The Renter and the Driver acknowledge and agree that the RV may be equipped with a global positioning system (hereinafter referred to as “GPS System”), that current location, traffic route, etc. of the RV will be recorded on the system specified the Company, and that the Company may use such recorded information for the following purposes.

(1) To confirm the return of the RV to the specified place upon the termination of the Rental Agreement.

(2) To confirm the current location, etc. of the RV when Article 25.1 is applicable or otherwise when necessary for the management of the RV or the performance of the Rental Agreement, etc.

(3) To use for the improvement of the quality of products, services, etc. provided to the Renter and Driver and marketing analyses for the improvement of customer satisfaction,

etc. after processing the information into a form in which individuals cannot be identified or specified.

2. The Renter and the Driver acknowledge and agree that, if the Company is required to make disclosure under laws and regulations or receives disclosure requests or orders from courts, administrative bodies or other public agencies with respect to the information recorded by the GPS System referred to in the preceding paragraph, the Company may disclose such information within the extent necessary.

Dashboard Camera (Drive Recorder)

Article 20 The Renter and the Driver acknowledge and agree that the RV may be equipped with a dashboard camera, that the driving conditions of the Renter and the Driver will be recorded, and that the Company may use such recorded information for the following purposes.

(1) To confirm the circumstances of an accident when an accident occurs.

(2) To confirm the driving conditions of the Renter and the Driver when necessary for the management of the RV or the performance of the Rental Agreement, etc.

(3) To use for the improvement of the quality of products, services, etc. provided to the Renter and Driver and marketing analyses for the improvement of customer satisfaction, etc. after processing the information into a form in which individuals cannot be identified or specified.

2. The Renter and the Driver acknowledge and agree that, if the Company is required to make disclosure under laws and regulations or receives disclosure requests or orders from courts, administrative bodies or other public agencies with respect to the information recorded by the dashboard camera referred to in the preceding paragraph, the Company may disclose such information within the extent necessary.

CHAPTER 5 RETURN

Responsibility for the Return of the RV.

Article 21 The Renter or the Driver shall return to the Company the RV at the specified returning place at or before the expiration of the rental period.

2. The Renter shall compensate the Company for all damages caused to the Company if the Renter or the Driver is in violation of the precedent paragraph.

3. In the event that the Renter or the Driver fails to return the RV during the rental period due to a natural disaster or any other force majeure event, the Renter or the Driver shall not be liable for the damages arising from such cause. In this case, the Renter or the Driver shall immediately contact the Company and follow the instructions given by the Company.

Check of the RV at the Time of Return, etc.

Article 22 The Renter or the Driver shall return the RV in the presence of a representative of the Company. In such case, the Renter or the Driver shall return the vehicle in the same conditions as of the commencement of rental, except for the existence of ordinary wear and tear arising from normal use. If such fuel is not refilled by the Renter, the Renter or the Driver shall pay the fuel cost which based of mileage and calculated by the conversion table specified separately to the Company immediately.

2. The Renter or the Driver, at the time of return of the RV, shall confirm that no articles belonging to the Renter or the Driver or any of the passengers have left behind in the RV. The Company shall not be responsible or liable on any storage etc. regarding articles belongings.

Rental Charge for Rental Period Change

Article 23 If the Renter changes the rental period in accordance with Article 12.1, the Renter shall pay the rental charge corresponding to the rental period after such change is made.

Returning Place, etc.

Article 24 If the Renter changes the specified returning place in accordance with Article 12.1, the Renter shall bear the expenses required for forwarding the RV (herein referred to as "forwarding expense") due to the change of the returning place.

2. In the event that the Renter returns the RV to any place other than the specified returning place without the consent of the Company under Article 12.1, the Renter shall pay the penalty equal to twice the Forwarding Expense.

Measures in Case of Non-Return

Article 25 In the event that the Renter or the Driver does not return the RV to the specified returning place after the expiration of the rental period, and if the Renter and the Driver fails to comply with the Company's request for return or if the Company determines that the RV is non-returnable because the whereabouts of the Renter is not known or due to other reasons, the Company may take legal measures including the filing of a criminal charge, and additionally may report such fact of non-return to the All Japan Rent-A-Car Association and take measures such as registration on the system of All Japan Rent-A-Car Association, and the Renter shall consent to such measures.

2. In case of non-return of the RV as provided in Article 25.1, the Company shall take all necessary measures to locate the said vehicle, including but not limited to, contacting families and relatives of the Renter or the Driver, as well as people in the offices where the Renter or the Driver works, or operating GPS System, etc.

3. In case this Article paragraph 1 becomes applicable, the Renter shall be liable for all damages caused to the Company pursuant to Article 30, and additionally shall bear all the expenses the Company may have to incur for the collection of the RV and for the search of whereabouts of the Renter or the Driver.

CHAPTER 6

MEASURES IN CASE OF BREAKDOWNS, ACCIDENTS OR THEFTS

Measures in Case Breakdowns Are Found

Article 26 If the Renter or the Driver detects any abnormality or breakdown of the RV during the period of use of the RV, the Renter or the Driver shall immediately discontinue operation and contact the Company and at the same time follow instructions given by the Company.

Measures in Case of Accidents

Article 27 In the event that the RV is involved in any accident during the period of use of the RV, the Renter or the Driver shall immediately discontinue operation and take measures required by laws and regulations regardless of whether the accident is serious or not, and shall further take the following measures:

- (1) Immediately report to the Company on the situation of the accident and follow instructions given by the Company.
 - (2) If the RV is to be repaired based on instructions given by the Company as provided under the preceding item, such repair shall be performed at the Company or at the repair facility designated by the Company, unless the Company agrees otherwise.
 - (3) Cooperate with the Company and the insurance company with which the Company has entered into a contract in the investigation of the accident, and submit without delay the necessary documents, etc.
 - (4) If entering into settlement or other agreement with the counterparty with respect to the accident, obtain prior consent of the Company.
2. In addition to taking measures provided in the preceding paragraph, the Renter or the Driver shall handle the accident and solve the matter on his/her own responsibility.
 3. The Company shall furnish the Renter or the Driver with advice on the handling of the accident and cooperate with the Renter or the Driver in solving the accident.
 4. For the purpose of verifying the circumstances under which the accident, etc. occurred, the Company shall record circumstances such as impact or sudden braking occurring to vehicles on which dashboard cameras are installed.
 5. The Company shall take measures such as verifying the records provided in Article 27.4 if it deems necessary.

Measures in Case of Theft

Article 28 The Renter or the Driver shall take the following measures in the event that the RV is stolen or otherwise damaged during the period of use of the RV.

- (1) Immediately report to the nearest police.
- (2) Immediately notify the Company of the situation of the damage, etc. and follow the instructions given by the Company.
- (3) Cooperate with the Company and the insurance company with which the Company has entered into a contract in the investigation of the theft and other damages, and submit without delay the necessary documents, etc.

Termination of the Rental Agreement due to Non-Usability of the RV

Article 29 In the event that the Renter or the Driver cannot continue using the RV due to breakdown, accident, theft or any other cause (hereinafter referred to as "Breakdown, etc.") during the period of use of the RV, the Rental Agreement shall terminate.

2. In case of the preceding paragraph, the Renter shall bear the costs for collection, repair, etc. of the RV, and the Company shall not return to the Renter the rental charge received. Provided, however, that this shall not apply where the Breakdown, etc. is due to causes stipulated in Articles 29.3 or 29.5.

3. In the event that the Breakdown, etc. is caused by defects, flaws or other non-compliance of the RV with the Rental Conditions existing prior to its delivery to the Renter, a new Rental Agreement shall be deemed to have been executed, and the Renter may be provided with a Substitute RV from the Company. Article 5.2 shall apply mutatis mutandis with regard to the rental conditions of the Substitute RV .

4. In the event that the Renter is not provided the Substitute RV under the preceding paragraph, the Company shall return to the Renter the rental charge received in full. The same shall apply if the Company is unable to provide a Substitute RV .

5. In the event that the Breakdown, etc. is due to causes not attributable to the Renter, the Driver or the Company, the Company shall return to the Renter the remaining balance of the rental charge received after deducting the portion of the rental charge which corresponds to the period from the commencement of rental to the termination of the Rental Agreement.

6. Except for the measures set forth in this Article 29, the Renter shall make no other claims against the Company with respect to damages or losses arising out of the unavailability of the RV. However, this provision shall be null and void should the Company intentionally or negligently cause the breakdown, etc.

CHAPTER 7 Compensation and Indemnification

Compensation and Business Indemnification

Article 30 In the event that the Renter or the Driver causes damages to the Company's RV during the period of use of the RV, the Renter shall be liable for compensation of such damages except for damages caused by reasons not attributable to the Renter and the Driver.

2. In the event the Renter is liable for compensation of damages pursuant to the preceding paragraph, the Renter shall compensate the Company in accordance with the provisions of the price list, etc. or indemnify the business for damages resulting from the loss of use of the RV due to accident or theft, or breakdown, defacement or odor of the RV.

3. In the event that the Renter or the Driver causes damages to a third party or the Company during the period of use of the RV due to willful intent or negligence of such Renter or Driver, the Renter or the Driver shall be liable for compensation of such damages.

Insurance and Indemnification

Article 31 In the event that the Renter is liable for compensation as stipulated in paragraph 1 of the preceding article or in paragraph 3 of the preceding article or the Driver is liable for compensation as stipulated in paragraph 3 of the preceding article, insurance payment or indemnification payment shall be paid in accordance with the liability insurance contract which the Company has executed with regard to the RV or the Company's indemnification system, but not exceeding the following limits:

(1) Bodily Injury/Death:

Unlimited per person (including automobile liability insurance policy)

(2) Property Damage:

Unlimited per Accident

(3) Rented Vehicle:

Per Accident - Current Value (Deductible/¥100,000)

(4) Personal Injury Protection Coverage:

Maximum ¥30MM per person

2. The insurance payment or indemnification payment as set forth in this article paragraph 1 will not be paid if any of the exemption clauses in the liability insurance or indemnification policy is applicable.

3. The Renter or the Driver shall bear any damages for which insurance payment or indemnification payment is not paid, or damages in excess of such insurance payment or indemnification payment as payable under Article 31.1. Provided, however, that for

damages caused by a disaster which has been designated as Disaster of Extreme Severity pursuant to Article 2 of the Act Regarding Special Financial Assistance, etc. for the Purpose of Dealing with Disaster of Extreme Severity (Law No. 150 of 1962), if such damages are related to a RV which are demolished, destroyed or otherwise incurring damages, the Renter or the Driver shall not be required to compensate for such damages unless there is willful intent or gross negligence on the part of the Renter or the Driver with respect to such damages.

4. Notwithstanding the preceding 3 paragraphs, if the Company has paid for the damages to be borne by the Renter or the Driver, the Renter or the Driver shall immediately repay such amount to the Company.

5. Rental charge includes insurance fee equivalent of the liability insurance set forth in this article paragraph 1.

CHAPTER 8 Cancellation of the Rental Agreement

Cancellation of the Rental Agreement

Article 32 If the Renter or the Driver, during the period of use of the RV, violates these Terms and Conditions, or if it falls under any of the cases stipulated in Article 9.1, the Company may terminate the Rental Agreement without any notification or reminder whatsoever and immediately demand that the Renter or the Driver return the RV. In such case, the Company shall deduct the rental charge for the period the RV was used from the total rental charge received and return the remaining rental charge to the Renter.

2. The Renter shall compensate the Company for all damages caused to the Company in the case of the precedent paragraph.

Cancellation with consent

Article 33 Even during the period of use of the RV, the Renter may cancel the Rental Agreement upon obtaining the consent of the Company and payment of the cancellation charge. In such case, the Company shall return to the Renter the remaining balance of the Rental Charge received after deducting the portion of the Rental Charge and which corresponds to the period from the commencement of rental to the return of such amount.

2. When terminating the Rental Agreement in accordance with the preceding paragraph, the Renter shall pay to the Company the following cancellation fee:

Cancellation Charge = [(basic rental rate corresponding to the total rental period) minus (basic rental rate corresponding to the period from the commencement of rental to the return of such amount)] x 50%.

The Renter or the Driver shall pay immediately to the Company, if exists, unpaid fee or unpaid fuel cost accordance with Article 23.

CHAPTER 9 PERSONAL INFORMATION

Purpose of Use of Personal Information

Article 34 The Company obtains and makes use of personal information for the following purposes.

- (1) For the purpose of carrying out the legally required particulars as condition for the business permit, including but not limited to preparing the RV certificate at the time of execution of the RA, as an authorized business operator of vehicle renting business pursuant to Article 80.1 of the Road Transport Law.
- (2) For the purpose of introducing rental cars, used cars and other products offered by the Company, rendering related services, etc., and notifying the holding of various events, campaigns, etc. through methods such as sending promotional materials, E-mails, etc. to the Renter or the Driver.
- (3) For the purpose of verifying the identification or screening of the Renter or the Driver upon the execution of the Rental Agreement.
- (4) For the purpose of carrying out a questionnaire campaign targeting the Renter or the Driver so as to plan and develop new products and services to be offered by the Company or to study ways to enhance customer satisfaction.
- (5) For the purpose of statistically collecting and analyzing personal information and preparing statistical data bases customized to a form that is unable to recognize or specify an individual.

2. The Company will specify the specific purposes in advance if the Company intends to obtain personal information of the Renter or the Driver for any purpose not stated in any of the items in the precedent paragraph.

Consent to Registration and Use of Personal Information

Article 35 If the Renter falls under any of the following items, the Renter consents to the personal information of the Renter, including but not limited to the name, birthdate, driver's license number being registered on the system of All Japan Rent-A-Car for a period not exceeding 7 years, and such information being used for the purpose of screening upon the execution of Rental Agreements by the All Japan Rent-A-Car Association, the respective local Rent-A-Car Associations and the respective member vehicle renting companies of such Associations.

- (1) If the Company is ordered the payment of the violation fine for illegal parking pursuant to Article 51.4(1) of the Road Traffic Law.

(2) If the entire amount of the Illegal Parking Related Expenses provided in Article 18.5 is not paid to the Company.

(3) If it is found that there was a non-return as provided in Article 25.1.

2. If the Driver falls under Article 35.1(3), the personal information of the Driver, including but not limited to the name, birthdate, driver's license number will be registered on the system of All Japan Rent-A-Car for a period not exceeding 7 years, and such information will be used for the purpose of screening upon the execution of Rental Agreements by the vehicle renting companies in the preceding paragraph.

CHAPTER 10 MISCELLANEOUS

Set-Off

Article 36 In the event that the Company owes any monetary obligation to the Renter under these Terms and Conditions, the Company may at any time set-off such monetary obligation against the monetary obligation which the Renter owes to the Company.

Consumption Tax

Article 37 The Renter shall pay to the Company consumption tax (including local consumption tax) imposed on the rental transaction under these Terms and Conditions.

Default Charge

Article 38 In the event that the Renter or the Company fails to perform any monetary obligation under these Terms and Conditions, the Renter or the Driver or the Company shall pay to the other party a default charge at 14.5% per annum.

Bylaws

Article 39 The Company may separately prescribe the Bylaws of these Terms and Conditions, and such Bylaws shall have the same effect as these Terms and Conditions.

Provision of Information regarding Important Matters

Article 40 The Company shall make efforts to provide information to the Renter before renting in clear and plain words regarding important matters included in the Terms and Conditions, etc., including the specifics of liability for damages and liability for business compensation of the Renter, the specifics and terms of the Company's insurance or compensation system, and measures which should be taken by the Renter in the event of breakdowns, accidents, thefts, measures in the event of illegal parking and measures in the event of delinquent return.

2. The Renter shall make efforts to understand the specifics of the Terms and Conditions, etc.

Display, etc. of the Terms and Conditions, etc.

Article 41 The Company shall show the Terms and Conditions, etc. to the Renter by any of the following methods.

- (1) Display at the Company's rental offices in a manner easily viewable by the public (including showing on displays, etc. of electronic device).
- (2) Post on websites, etc. in a manner easily viewable.
- (3) Present in writing (including electromagnetic forms such as emails).

In addition, the Company shall provide to the Renter a summary of the Term and Conditions via brochures, price lists, etc. issued by the Company. The same shall apply in the event of any changes to the Terms and Conditions, etc.

Amendment of the Terms and Conditions, etc.

Article 42 The Company may amend the Terms and Conditions, etc. When amending the Terms and Conditions, etc., the Company shall announce by posting on its website or other appropriate means that it will be amending the Terms and Conditions, etc., the terms of the Terms and Conditions, etc. after such amendment, and the effective date of such amendment.

Agreement on Competent Court

Article 43 Should any dispute arise with regard to the rights and obligations under these Terms and Conditions, the competent court shall be the Summary Court having territorial jurisdiction over the main office, branch office or any business office of the Company, regardless of the claimed amount.

SUPPLEMENTARY PROVISIONS

These Terms and Conditions shall be effective from August 1, 2023.

Revised as of July 15, 2023

Appendix

【Cancellation fee】

- 45 days prior to pick-up date.....free of charge
- 44 to 16 days prior to pick-up date.....10% of the total amount
- 15 days prior to pick-up date.....20% of the total amount
- One day prior to pick-up date and during our business hour.....80% of the total amount
- On or after pick-up date.....100% of the total amount

Cancel after 6PM(JPT) shall be treated as the following day.

【Non-Operating Charge(NOC)】

(Car rental)

- Not driven back to the designated location.....¥300,000
- Driven back to the designated location and
 - If it will take within 2 days to repair the damages and/or corruptions; ¥50,000.
 - If it will take 3 days to 7 days to repair the damages and/or corruptions; ¥100,000.
 - If it will take more than 8 days to repair the damages and/or corruptions;¥200,000.

(Options)

- Items unable to use.....100% of purchase price of substitute item
- Items required to be repaired.....100% of repair fee